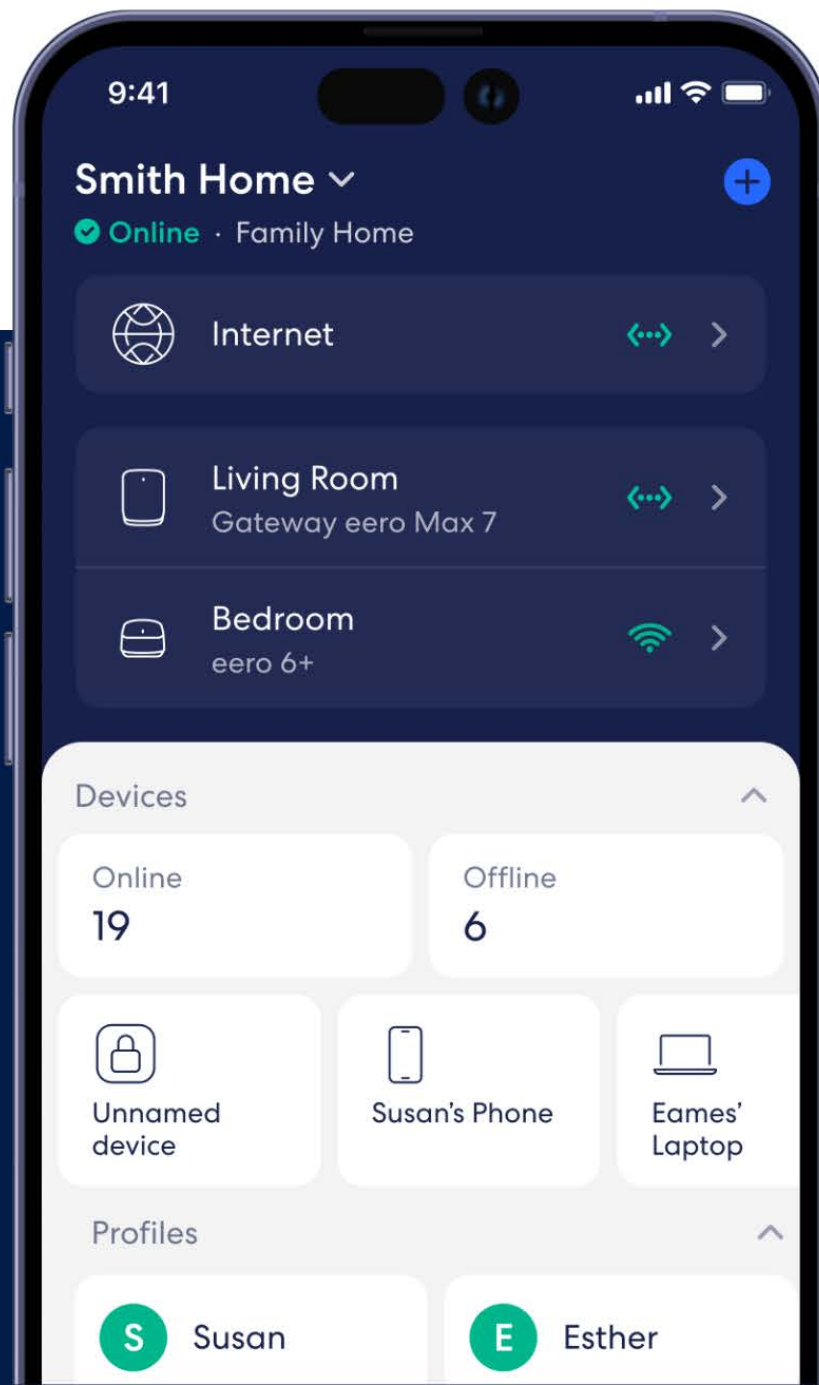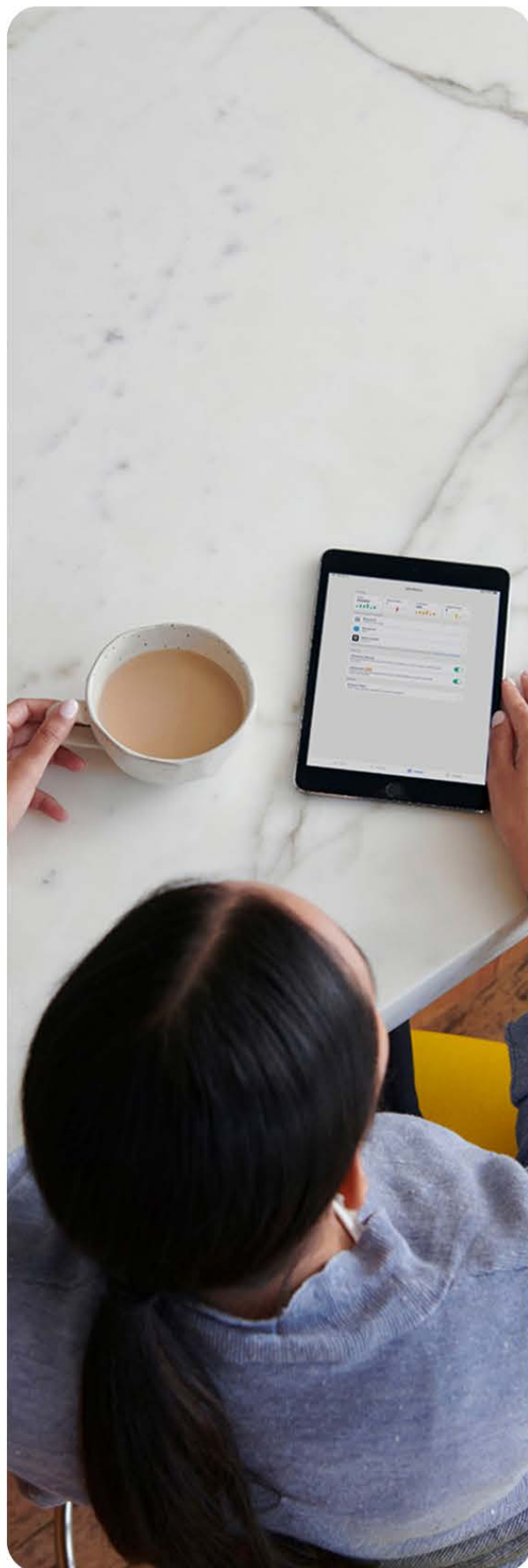# How-to guide
Getting Started
February 2025

More control.
Enhanced security.
Peace of mind.

eero Secure adds security and safety services to your eero devices, such as active threat protection and advanced parental controls. It can also give you deeper insights into your network data usage and help improve your browsing experience.

Whether you're setting up eero Secure for the first time or looking to do more, we've got you covered with the steps to set up and use eero Secure.

Contents

Note: Advanced Security is enabled by default for eero

Advanced Security

Active threat protection helps keep your family safe from accidentally visiting unknown sites that could lead to phishing attacks and viruses.
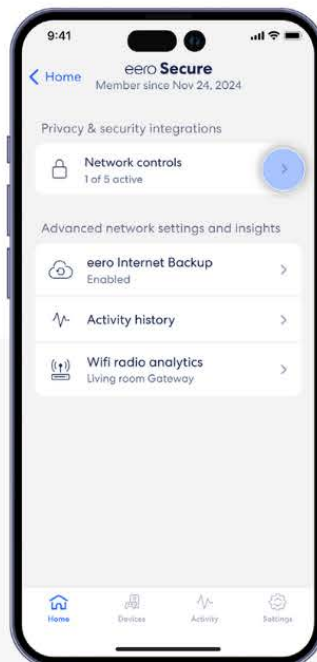
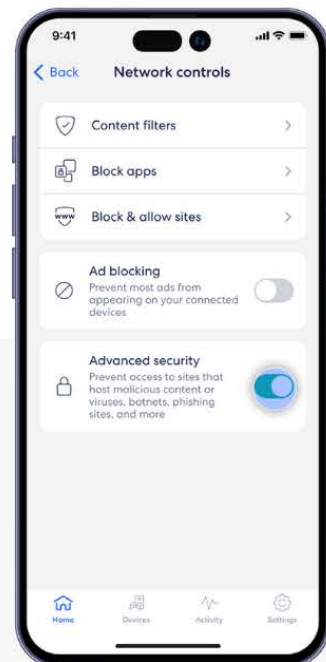Turn on Advanced Security from the home tab in your eero mobile app.

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From the *Home* tab, tap on the module under *Security & privacy* that says Advanced Security.

Tap on Network Controls.

Toggle on Advanced Security.

Ad Blocking

Speed up your browsing with fewer ads and protect your family from trackers and potential security threats.
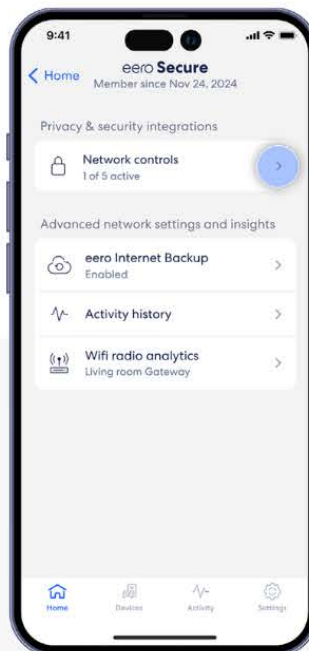
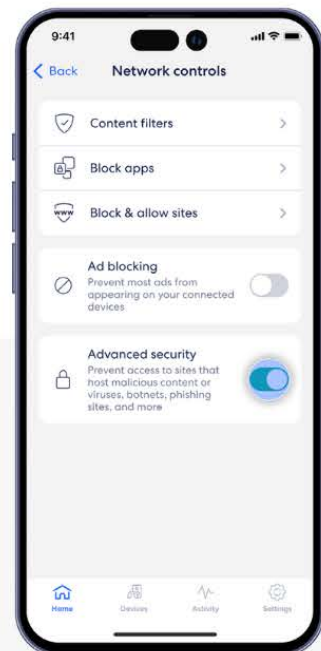Turn on Ad Blocking from the home tab in your eero mobile app.

1

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From the *Home* tab, tap on the module under *Security & privacy* that says Ad Blocking.
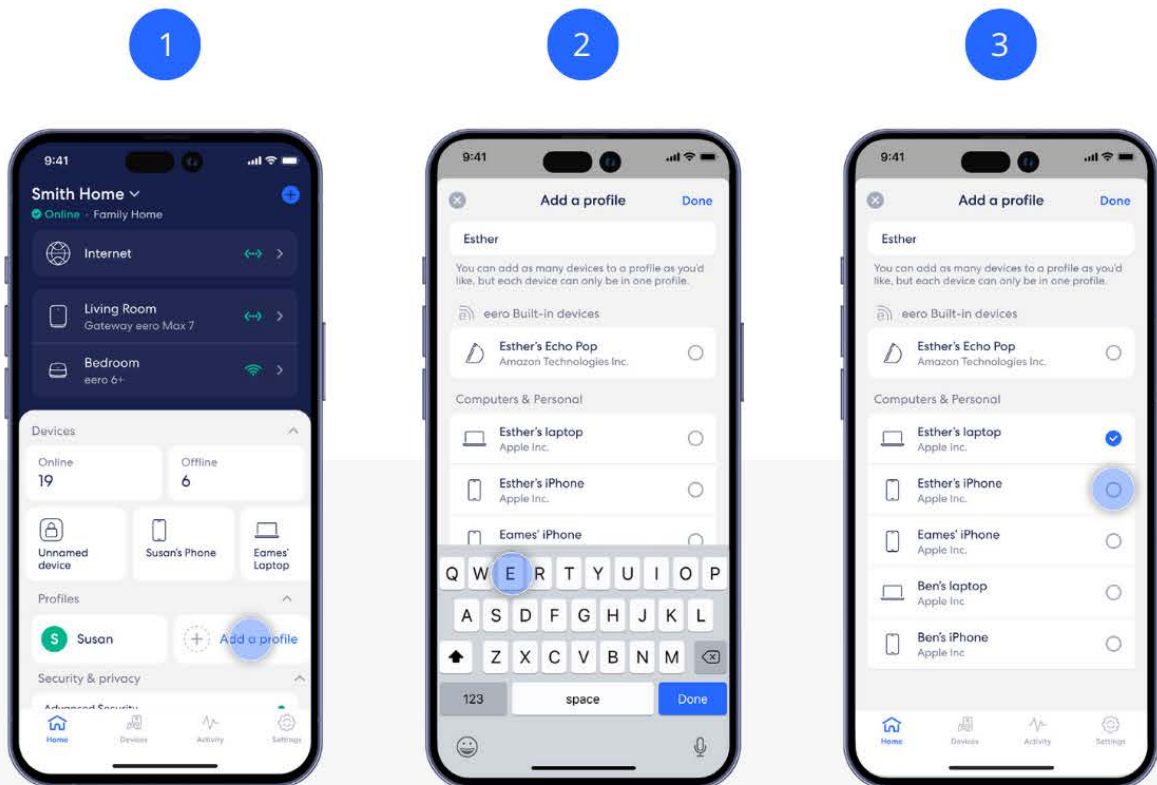
Tap on Network Controls.

Toggle on Ad Blocking.

Profiles

Create profiles so that you can set custom schedules, control internet access, and apply Content Filters by profile.

Create a profile from the Home tab in the eero mobile app.

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From the Home tab, tap on Add a Profile in the Profiles section.

Enter the name of the person for whom you're creating a profile.

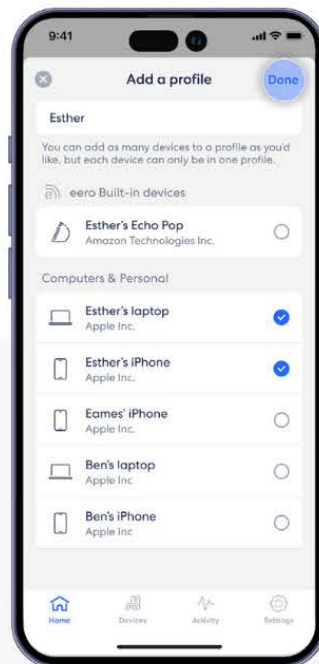Select which devices to add to the profile.

Profiles *(continued)*

Create profiles so that you can set custom schedules, control internet access, and apply Content Filters by profile.

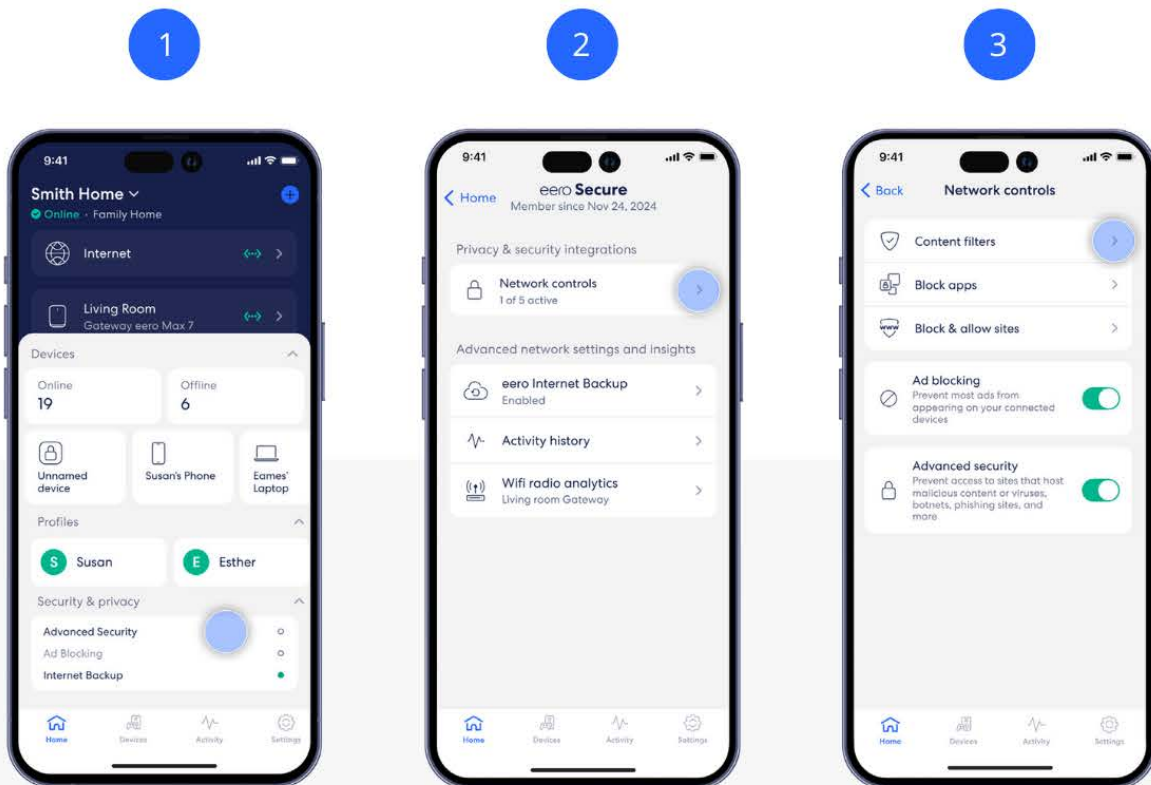Create a profile from the Home tab in the eero mobile app.

4

Once all the desired devices are selected, tap Done.

Content Filters

Use Profiles to set age-appropriate Content Filters, which block inappropriate content and create a safe online environment for your kids.

Set up Content Filters from the home tab in the eero mobile app.

1

From the **home** tab, tap on the module under *Security & privacy.*

2

Select Network Controls.
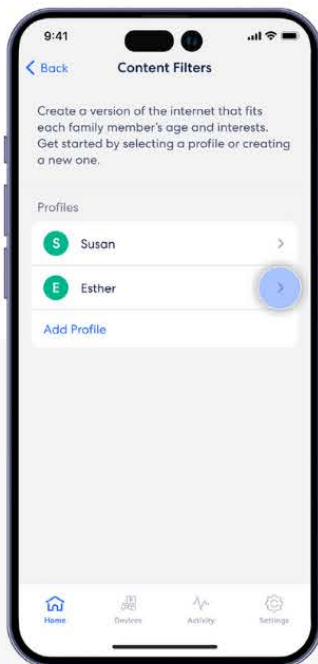
3

Select Content Filters.

Content Filters *(continued)*

Use Profiles to set age-appropriate Content Filters, which block inappropriate content and create a safe online environment for your kids.

Set up Content Filters from the home tab in the eero mobile app.

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6

Select the profile for which you want to set up Content Filters.

Tap the desired filter template.

Review options and tap Apply.

Content Filters *(continued)*

Use Profiles to set age-appropriate Content Filters, which block inappropriate content and create a safe online environment for your kids.
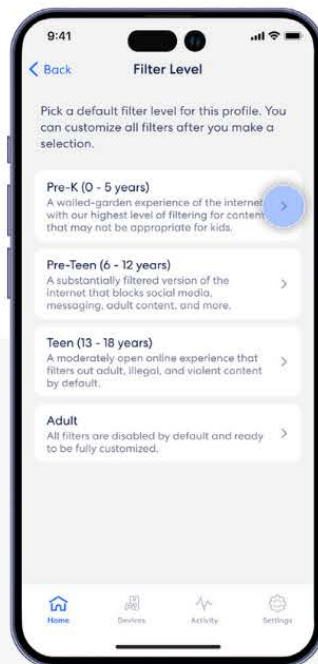
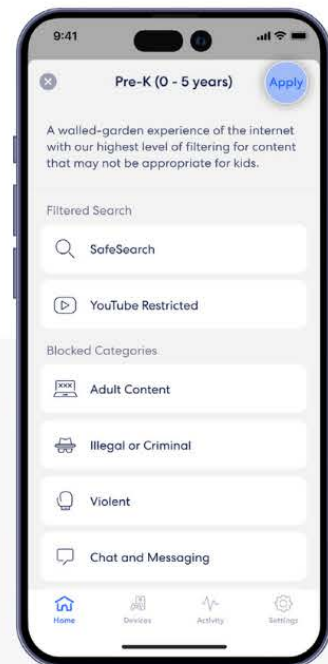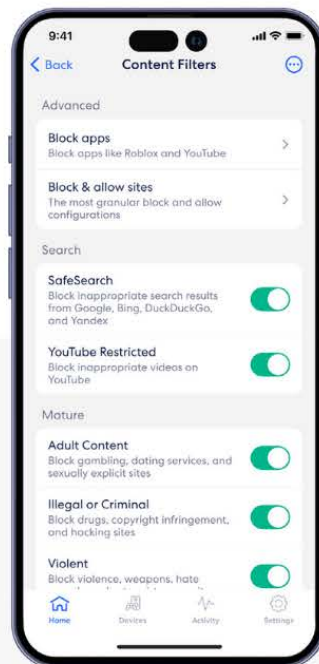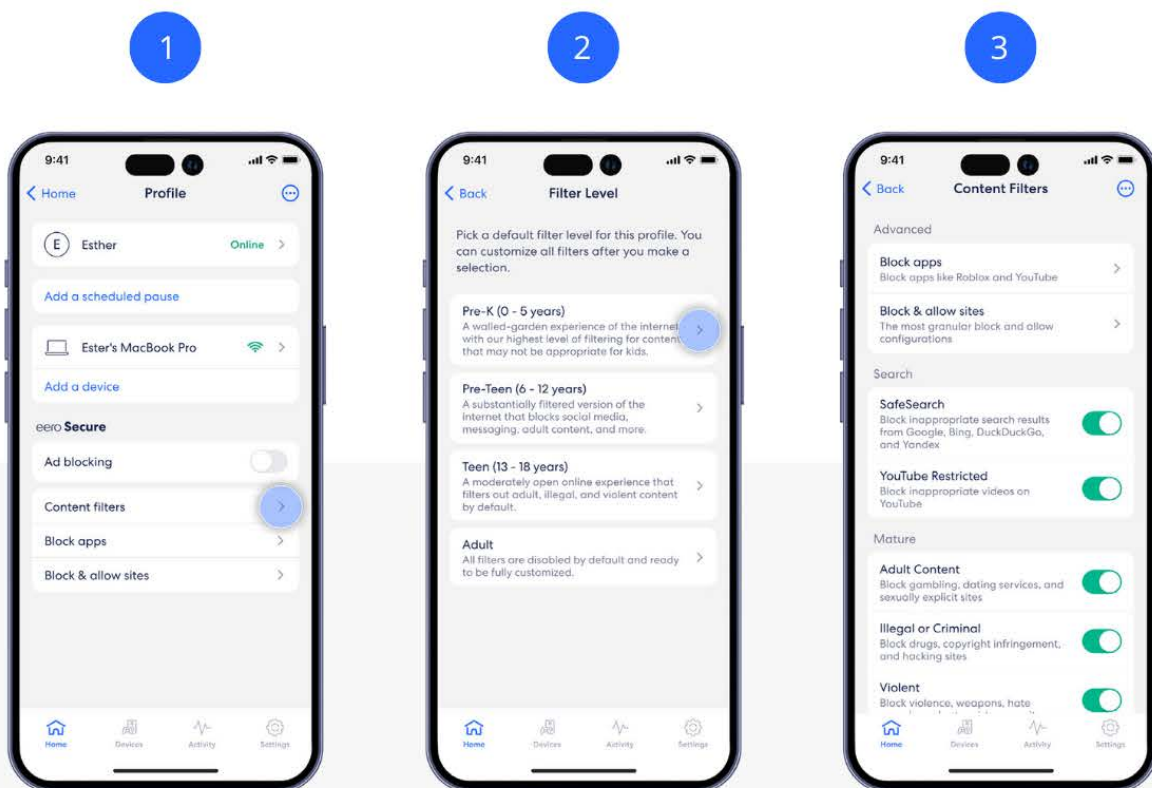Set up Content Filters from the home tab in the eero mobile app.

7

Toggle on/off
individual content
filter categories
as desired.

Content Filters *(from a profile)*

Set up Content Filters from a Profile in the eero mobile app.

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From a *Profile* page, select Content Filters.

Tap the desired filter template.

Toggle on/off individual content filter categories as desired.

Block Apps

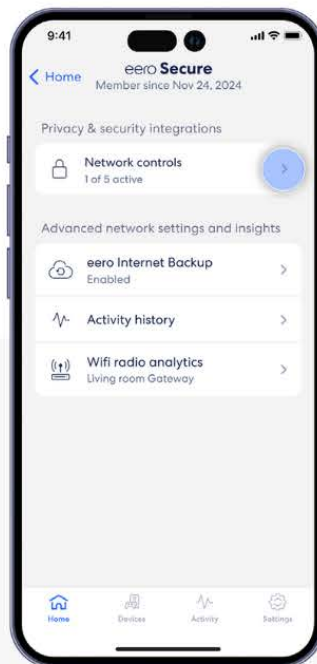Be in control of your family's online experience with app blocking.

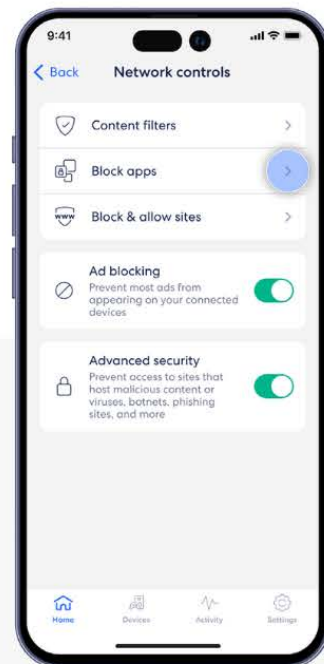Set up Block App from the home tab in the eero mobile app.

1

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From the *home* tab,
tap on the module
under *Security
& privacy.*

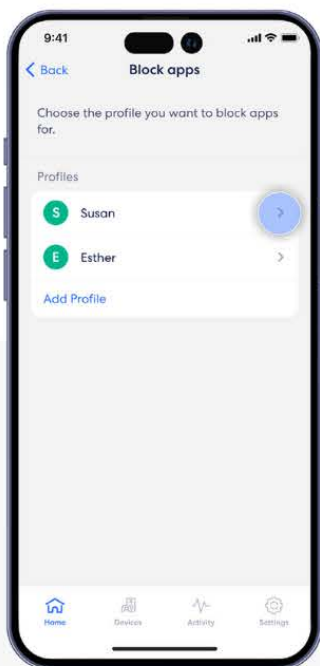Tap on
Network Controls.

Tap on
Block Apps.

Block Apps *(continued)*

Be in control of your family's online experience with website blocking.
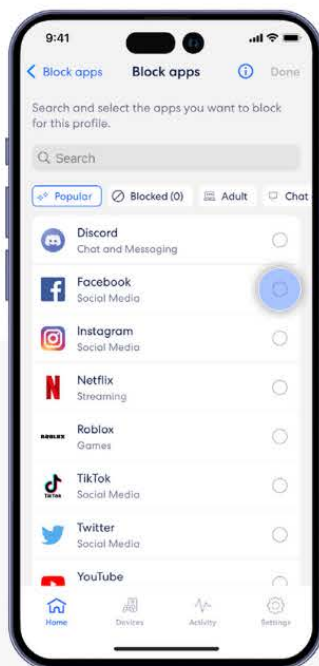
Set up Block Apps from the home tab in the eero mobile app.

4

Select the profile for which you want to Block Apps.

5

Select the apps that you want to block.

6

Confirm selection by tapping Done.

Block Apps *(from a profile)*

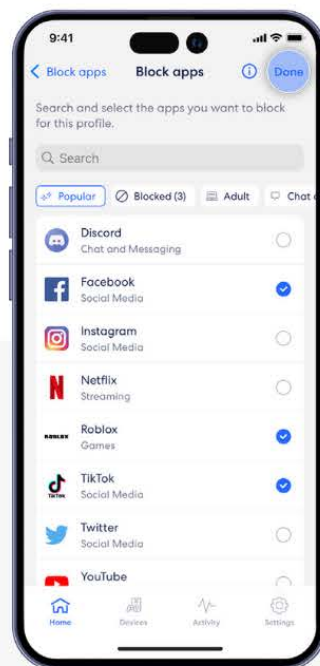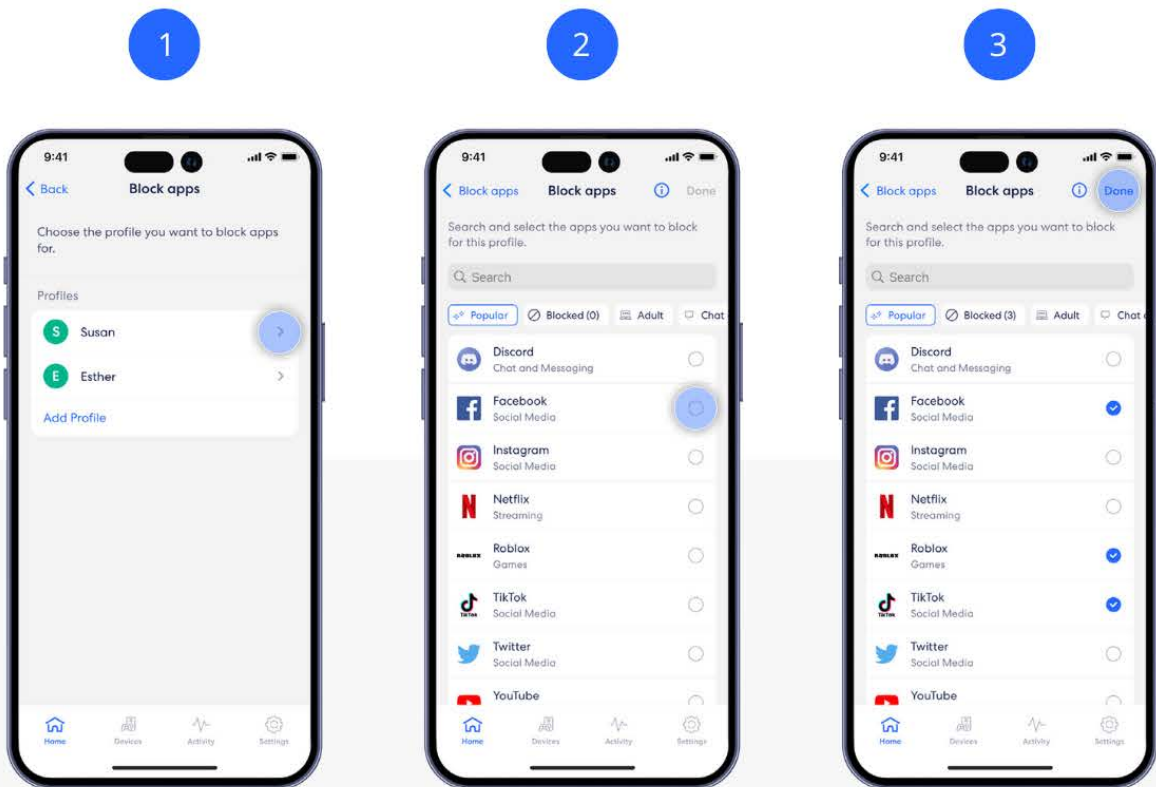Set up Block Apps from a Profile in the eero mobile app.

1

Select the profile for which you want to Block Apps.

2

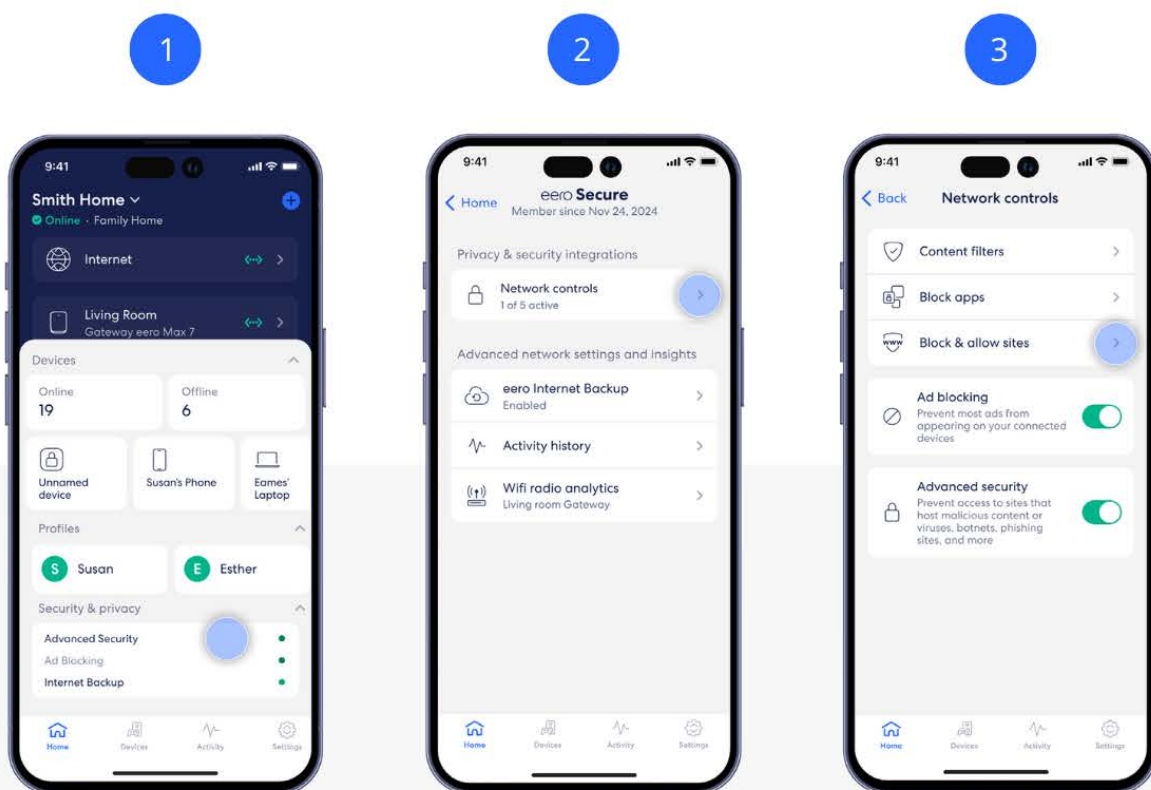Select the apps that you want to block.

3

Confirm selection by tapping Done.

Block & Allow Sites

Help prevent particular websites from displaying on certain family members' devices.

Add a site to block from the home tab in the eero mobile app.

1

From the home tab, tap on the module under *Security & privacy.*

2

Tap on
Network Controls.

3

Tap on
Block & Allow Sites.

Block & Allow Sites *(continued)*

Help prevent particular websites from displaying on certain family members' devices.

For Allowed sites:
*To add an allowed site, follow these same steps but toggle to the Allowed tab and select **Add Allowed Site** on Step 3.*

4

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6

Tap on Add
Blocked Site.

Enter the URL of the
website you wish
to block and select the
profile associated
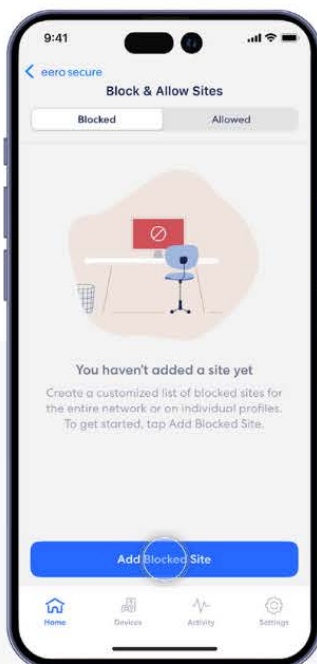with the blocked site.

Tap on
Add Blocked Site.

Block & Allow Sites *(continued)*

Help prevent particular websites from displaying on certain family members' devices.
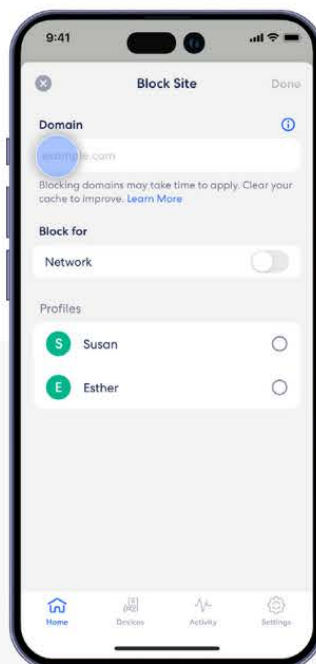
> For Allowed sites:
> *To add an allowed site, follow these same steps but toggle to the Allowed tab and select **Add Allowed Site** on Step 3.*
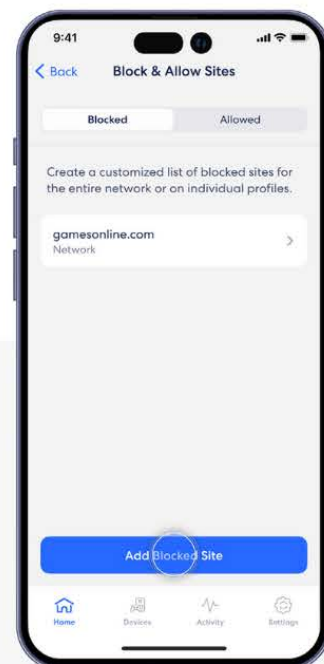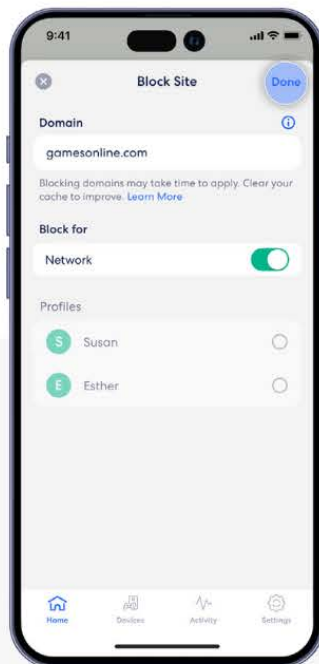
7

Confirm selection by tapping Done.

Internet Backup

With a backup connection, your connected home devices, including security devices and smart appliances, can stay online even when internet outages occur.

Manage Internet Backup from the Home tab in the eero mobile app.

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From the *Home* tab, tap on the module under *Security & privacy* that says Internet Backup.

Tap on eero Internet Backup.

Toggle on eero Internet Backup to turn on.
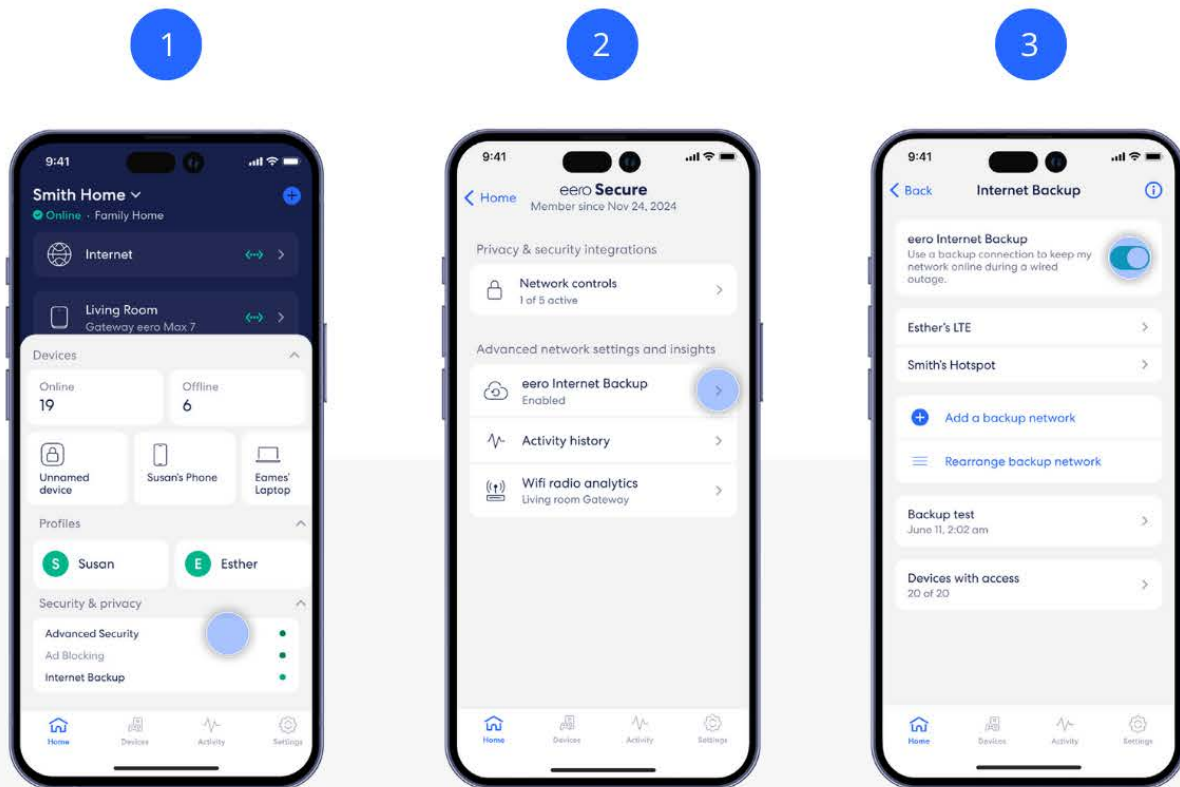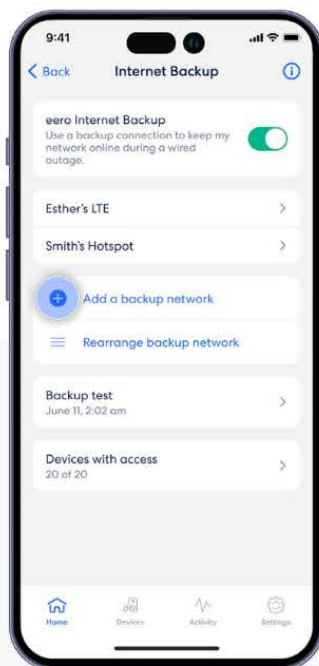
Internet Backup

With a backup connection, your connected home devices, including security devices and smart appliances, can stay online even when internet outages occur.
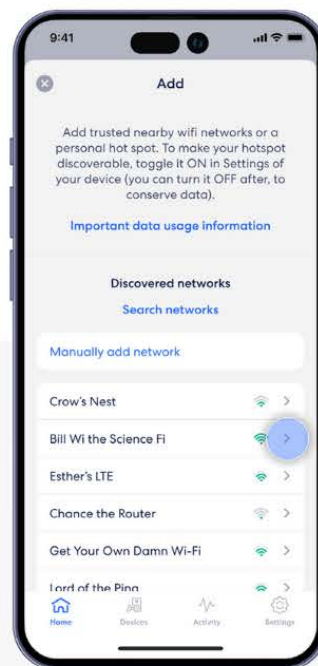
Manage Internet Backup from the Home tab in the eero mobile app.

4

5

Tap on Add a
Backup Network.

Select your network from
the list and enter your
password.

Historical Data

Check out the Activity tab to see how eero is handling threats, ads, and Content Filters based on your choices for your network.

View data usage activity from the Activity tab in the eero mobile app.

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From the *Activity* tab, tap on the Downloaded Data or Uploaded Data block.

Navigate between *Day,* *Week* , and *Month* tabs, and the *Profiles* and *Devices* tabs.

Select a profile or device to view more details.

Activity Center

See how many filters eero Secure has performed and how many threats it has blocked.

View scans and threat blocks activity from the Activity tab in the eero mobile app.

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From the *Activity* tab, tap on the Scans or Threat Blocks Block.

Navigate between *Day*, *Week*, and *Month* tabs. Click on a particular devices to view more details.

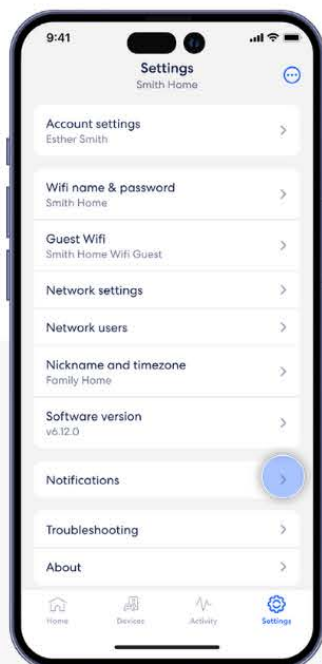Once done, tap on the blue arrow in the top left to go back.

N otif ication s

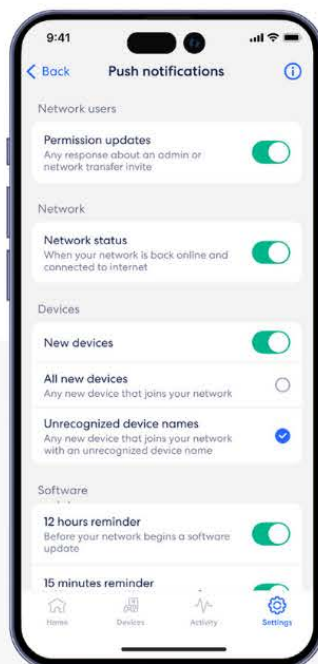Manage which eero Secure notifications you receive.

Manage notifications from the Settings tab in the eero mobile app.

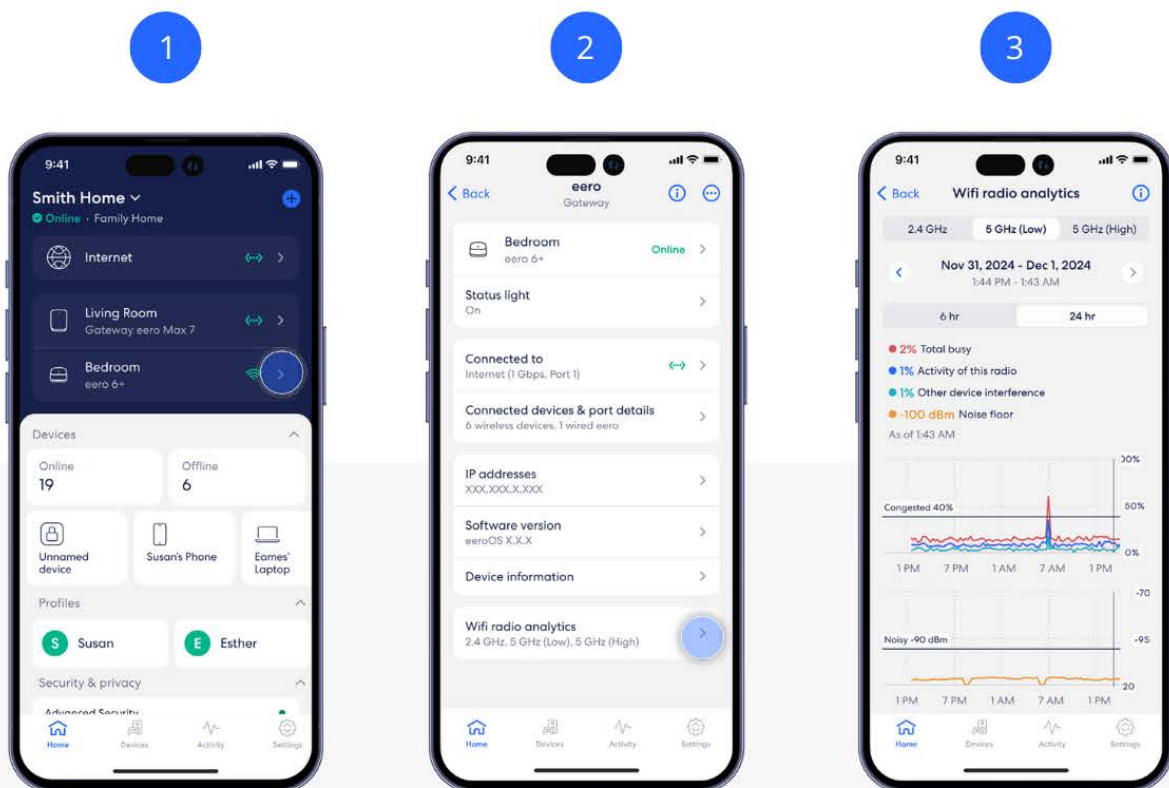① ②

From the *S et tings* tab,
select N otif ic ation s

Customize
notifications
to your liking.

Wifi Radio Analytics

View more advanced wireless details like channel busyness, noise floor, and the channels and bandwidth being used by the eero devices on your network.

View Wifi Radio Analytics from the Home tab in the eero mobile app.

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From the Home tab, tap on one of your eero devices to go to the eero details page.

Tap on Wifi Radio Analytics to view *Wifi Radio Analytics*.

Toggle through the *Wifi Radio Analytics* tabs to explore the data.

eero

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visit www.Lakeshorefiber.com

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